**Danait Gebremedhin**

206-514-7372 • danialex0194@gmail.com • Greater Seattle, WA

[LinkedIn](https://www.linkedin.com/in/danait-alemu-gebremedhin-402770270/)| [GitHub](https://github.com/Danusha6)

**RELEVANT SKILLS**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| * HTML / CSS * SQL * GitHub * Python * JavaScript | * Advanced Excel * Power BI * Data Analysis * Data Modeling * Tableau | * Project Coordination * Microsoft Office Suite * Customer Service * Business Communication * Teamwork |  |  |  |

**EXPERIENCE**

**Allied Universal Security Services,** Seattle, WAApril 2023 – Present

*Security Officer*

* Communicate hourly with command center via radios and phone regarding any issues that may  
  arise, creating a safe environment for all clients.
* Providing superior customer service.
* Monitoring public access and ensuring the security of all personnel and visitors.
* Patrolling property, monitoring surveillance equipment, and access points.
* Completes reports by recording observations, information, occurrences, and surveillance activities.

**Next Car/Rent-A-Wreck,** SeaTac, WAAugust 2022 – March 2023

*Customer service representative*

* Achieved superior customer service to ensure 100% satisfaction and maintain excellent reputation of products and service.
* Executed quality assurance tasks to ensure all 100+ cars were properly presented to customers.
* Managing incoming calls and customer service inquiries.
* Train 2 new hires per week on all associate duties, securing employees are onboarded effectively and in a timely manner.

**Tsega Child Clothing,** Addis Ababa, Ethiopia October 2020 – May 2022

*Salesperson*

* Excellent selling, negotiation, and communication skills.
* Use problem solving techniques to professionally communicate with and satisfy customers if any  
  mishaps occur, such as item availability, and store sale promotions.
* Stay organized and productive in stock room to achieve better workflow and inventory results.
* Relationship management skills and openness to feedback.

**EDUCATION**

**Year Up / Seattle Central College,** Seattle, WA March 2023 – March 2024

*Year Up is an intensive, competitive technical training and career development program. The program includes college-level courses, professional training, and a six-month internship.*

* Completed coursework in Software Development and Testing, Project Management, and Business Communications, with specialized training in Application Development, including HTML, CSS, and JavaScript

**North Seattle College,** Seattle, WA September 2022 – Present

1. Pursuing Associate of Application Development
2. 4.0 GPA

**LANGUAGE**

Amharic – Native/ Bilingual Proficiency

Tigrigna – Professional Working Proficiency